



PERSATUAN ALUMNI AOTS MALAYSIA [PAAM]

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TRAINING PROGRAM ON

“JAPANESE APPROACH TO QUALITY MANAGEMENT (QM) FOR PROFITABILITY”

Organized by Persatuan Alumni AOTS Malaysia

Established in 1985, the PERSATUAN ALUMNI AOTS MALAYSIA (PAAM) has been pooling and tapping the skills and resources of ex-AOTS trainees to make meaningful contribution, particularly with regard to technology transfers, and also to develop mutual co-operation amongst members and maintain friendship between members and AOTS Japan (The Association for Overseas Technical Scholarship) through various activities. This has resulted in enhancing and improving mutual support and understanding between Japan and Malaysia and their peoples.

Training dates : **6th & 7th July 2010**
Time : 9:00 – 17:30hrs (Registration at 8:30am)
Venue : Crystal Crown Hotel, 12 Lorong Utara A, Off Jalan Utara, 46200 Petaling Jaya, Selangor.
Speakers : En. Abd Aziz Youp Kamaruddin (*Former PAAM President & current Committee Member*)
Participation fee : **RM 600.00 per person (PAAM members)/ RM 700.00 per person (Non-members)**
Fees inclusive of training materials, refreshment and lunches.
Mode of payment : Payment by **cheque** should be made payable to "Persatuan Alumni AOTS Malaysia."
Participation fee together with the Registration Form should be submitted to PAAM by **14 June 2010**.

SBL
CLAIMABLE

Day 1: 6 th July 2010 (Tue) at 9:00-17:30Hrs	Day 2: 7 th July 2010 (Wed) at 9:00-17:30Hrs
<p>LECTURE</p> <p>What is QM?</p> <ul style="list-style-type: none">- 4 levels of Evolution of QM- The Deming Chain Reaction- 4 Core Concepts & Juran's Trilogy <p>Why Implement QM?</p> <ul style="list-style-type: none">- Quality and Profitability- Cost Savings and Market Gains: Exercise <p>QM Practices in Japanese Companies</p> <ul style="list-style-type: none">- Organisation, Goals, Basic Principles, Facilitating Concepts, Techniques and Aids <p>Just-in-Time (JIT) Production with Quality Control</p> <p>Just-in-Time (JIT) Purchasing</p>	<p>LECTURE</p> <p>Statistical Process Control (SPC)</p> <ul style="list-style-type: none">- Determining Out-of-Control Processes- Applications and Benefits <p>5 'S' – Total Quality Environment</p> <p>Quality System</p> <ul style="list-style-type: none">- Layman's Guide, Truths and Myths of ISO 9000 <p>Quality Control Circles</p> <ul style="list-style-type: none">- How to start a QC Circle- Ensuring the Success of QC Circles- How to conduct an effective meeting <p>Motivation</p> <ul style="list-style-type: none">- DAC Factor & Goal-setting
METHODOLOGY: Lectures and Discussions & Exercises	

RATIONALE

Quality Management (QM) is fundamental to ensure continuous and sustainable success of any organisation. QM is a proven systematic approach to the planning and management of activities. The aim of QM is to ensure that each activity in the organisation contributes to achieve the key objectives of the business. This course will focus on a discussion of current topics on the principles, implementation and critical success factors of deploying Japanese Approach to Quality Management in organisations. Also discussion will be on some of the techniques and tools used in implementing QM. These topics will be viewed from a managerial and practical perspective.

OBJECTIVES

At the end of the program, participants should be able to:

- Enhance their understanding on the concept, philosophy, objectives and benefits of QM.
- Understand the roles of various tools and techniques available in pursuing the QM journey.
- Understand the requirements and foundation needed before drawing-up action plan for QM.

SPEAKERS' BIODATA

ABD AZIZ YOUP KAMARUDDIN

En. Aziz has worked in the government, private and non-governmental organisation (NGO) sectors. His wide experiences include positions as a Laboratory Assistant, Salesman, Assistant Applied Chemist, Consultant, Senior Management Accountant, Head of Quality Management, and Senior Marketing and Business Development Manager. He has a B. Sc. (Polymer Science and Technology) from the National College of Rubber Technology, London, and a M.E. (Industrial Management) from the Katholieke Universiteit te Leuven, Belgium. He enjoys reading, and cycling on week-ends.